

CORPORATE PROFILE

Ditium Technologies is a Communications Workflow company and a leading Software Solutions provider, focusing on developing software products and solutions for enhancing business communications. Established in 1994, our strengths lie in Communications Workflow solutions, Fax Server technology, and Contact/Database Management Systems. Our range of products can be integrated into a Communications Framework, enabling us to meet the most stringent business requirements.

We have developed Umero, a powerful and highly flexible communications workflow engine which allows users and developers to easily “Communications Enable” their applications. The key feature of Umero lies in its ability to manage the complex communications-routing requirements through its Workflow Configurator. Its flexible nature also allows these backend applications to integrate and participate in the workflow. Connectors exist to Customer Relationship Management Systems (CRM), HelpDesk Systems, Enterprise Resource Planning Systems (ERP), Supply Chain Management Systems (SCM), Document Management Systems (DMS), Accounting Packages and leading Databases.

Our Vision:

To become a global player in providing software solutions for the Computer Telephony Industry.

Our Team:

Our management team is driven by a passion for new and innovative technologies while our team of Technical Engineers, Product Specialists and Software Developers have earned a reputation as being experts in the field of unified messaging systems, interactive voice response systems, fax server technologies and forms processing - a reputation that has resulted in a number of leading System Integration companies seeking our expertise in order to provide these systems to their clients. We partner with companies like the Hewlett Packard, Fuji Xerox Singapore, National Computer Systems, Singapore Computer Systems, and others.

We are committed to our customers and channel partners and believe that our success is dependent on the quality of our customer service and the satisfaction of our channel partners.

Product Offerings:

Together with our technology partners, including global leaders IBM and Avaya, as well as specialists like Open Text, Verity, EMC, Electric Paper and Cantata, Ditium strives to provide our customers with the tools needed to meet the communications challenges of the future.

In addition to Umero's range of communications middleware for email, fax, sms, and telex, Ditium is the designated distributor / reseller in the region for the following range of software and hardware products:

- Open Text RightFax network fax server and eDocuments delivery systems;
- Open Text Alchemy suite of archival, retrieval and global access software applications;
- Verity's TELEform ICR, OCR, barcode and data capture for forms;
- Verity's LiquidOffice Enterprise eForms management system;
- EMC's Documentum content and storage management system;
- Electric Paper's EvaSys web-enabled evaluation system for quality management;
- Cantata's Brooktrout enterprise fax and voice cards.

Our Clients:

We have an installed base of more than 400 companies and these include Fortune 500 companies, multinational and local companies, government ministries and leaders in the Finance, Telecoms and Shipping industries. Some of our clients include:

ABN Amro Bank
American Home Assurance Co
American International Assurance
BASF South East Asia
Barclays Capital Global Services
Bax Global (Regional)
BHP Billiton
BP Singapore
Canadian Imperial Bank
CPF Board
Citibank N.A. (13 countries)
Deloitte and Touche
Emerson Process Management
Ernst and Young
Health Sciences Authority
Hong Kong and Shanghai Banking Corp
Inland Revenue Authority of Singapore
Jurong Town Corporation
Maersk Singapore

Mizuho Corporate Bank
Neptune Orient Lines Ltd
NYK Group
Pepperl & Fuchs
PSA Corporation
Procter and Gamble
SNP Security Printing
SCOR Reinsurance
Sony Electronics (S) Pte Ltd
Starhub Ltd
Siemens Enterprise Pte Ltd
Schenker International
Urban Redevelopment Authority
Wiley Services Pte Ltd
Yayasan Mendaki
Infoconnect Sdn Bhd
Star Petroleum Refining Co (Thailand)
Telecom Asia Public Co (Thailand)
Blanche Birger (Mauritius)